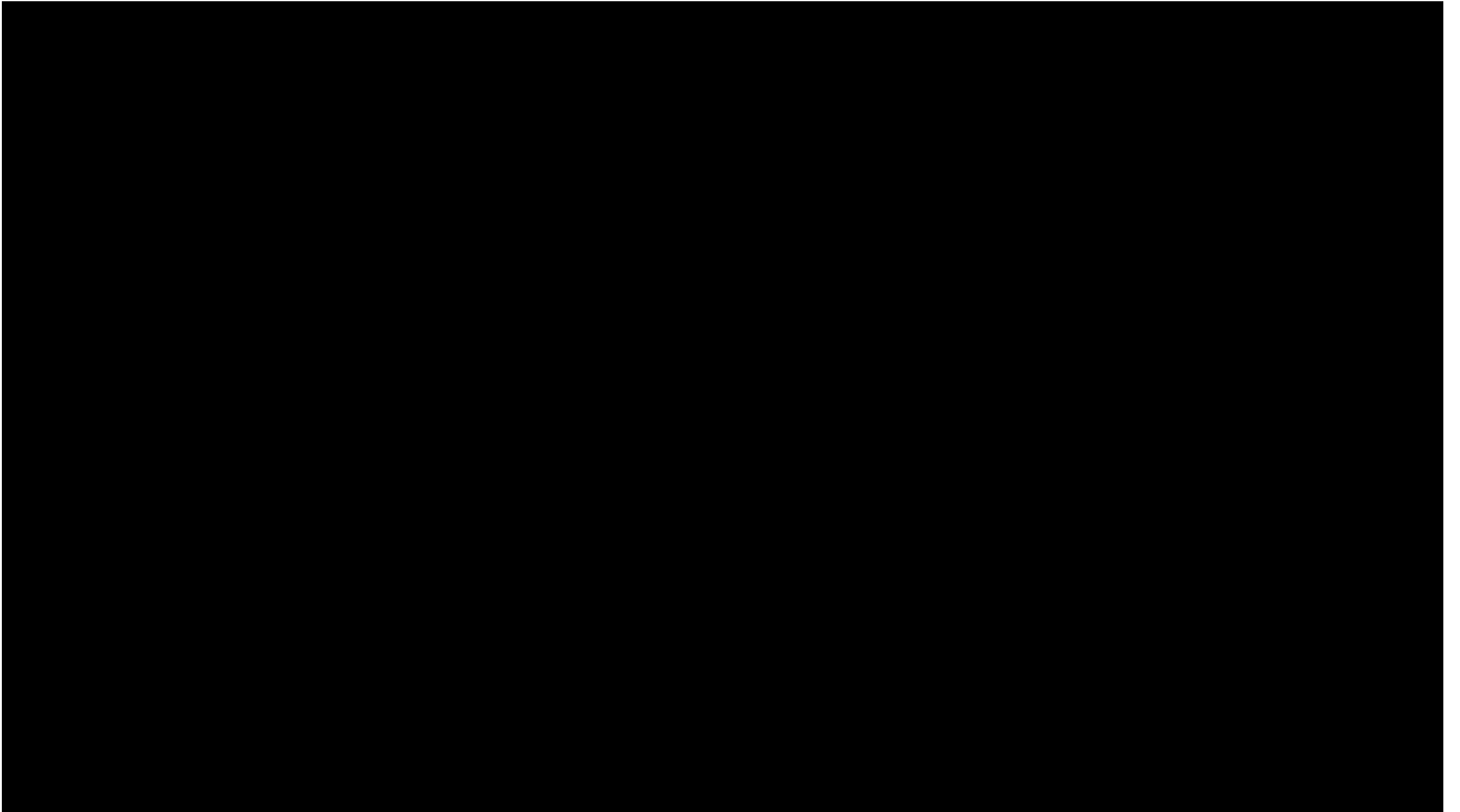




2024
CIRCULAIRE-IT
JAARCONGRES

MICHEL VOORHOUT

HP Inc.

UPDATE EN VISIE DUURZAAMHEIDSPROGRAMMA'S HP



Our Heritage

Founded in 1939 by engineers Bill Hewlett & Dave Packard





About HP Inc.

HP Inc. (NYSE: HPQ) is a global technology leader and creator of solutions that enable people to bring their ideas to life and connect to the things that matter most.

Operating in more than 185 countries, HP delivers a wide range of innovative and sustainable devices, services and subscriptions for **personal computing, printing, 3D printing, hybrid work, gaming,** and more.



HP Today

\$53.7B

Revenue in FY23

~58,000

Employees

150,000+

Channel partners

#63

on the Fortune 100

185

Countries in operation

28,000+

Patents



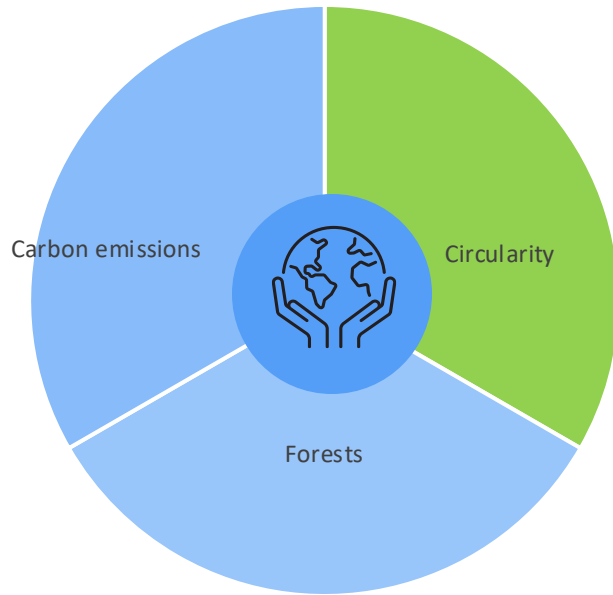


Enrique Lores
CEO HP Inc.

“To lead the future of work and become the most sustainable and just tech company.”



Our Sustainable Impact Strategy



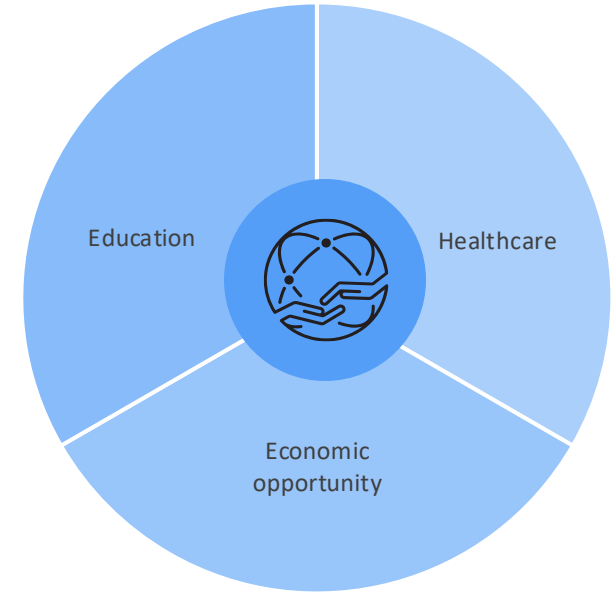
Climate Action

Take urgent and decisive action to achieve net zero carbon emissions across our entire value chain, give back more to forests than we take, and innovate our products and services for a more circular economy.



Human Rights

Build a culture of equality and empowerment within HP and beyond, where diversity is sought out and celebrated, and where universal human rights are understood and respected.

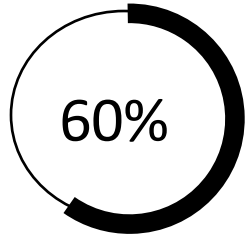


Digital Equity

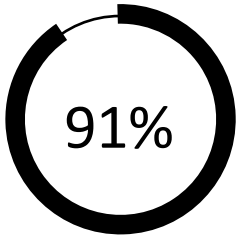
Accelerate equitable access to education, healthcare, and economic opportunity for those who are traditionally excluded so they can participate and thrive in a digital economy.

Drives Business Value

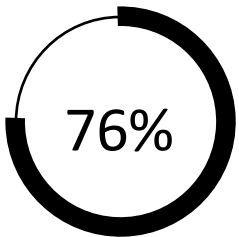
Acting with purpose drives business results, attracts talent, and increases trust with customers.



of total revenue in 2023 was sustainable revenue



of employees agree that HP is a leader in its commitment to Sustainable Impact



of consumers say they're more likely to purchase from companies that are socially responsible



Goal Highlights

Climate Action 		
Goal		Progress in 2023
2030	Reduce HP value chain GHG emissions by 50% by 2030 (compared to 2019), and achieve net zero emissions by 2040. ¹	27% reduction from our 2019 baseline; HP's carbon footprint was 19,764,400 tonnes of CO ₂ e in 2023.
2030	Reach 75% circularity for products and packaging, by 2030. ²	40% circularity achieved, by weight. ³
2030	Counteract deforestation for non-HP paper used in our products and print services by 2030. ⁴	36% of our total fiber footprint addressed, for paper used in our products and print services in 2023. ^{5, 6}

Human Rights 		
Goal		Progress in 2023
2030	Reach one million workers through worker empowerment programs by 2030, since the beginning of 2015.	486K workers reached through 2023.
2030	Achieve 50/50 gender equality in HP leadership, by 2030. ⁷	33% of director-level and above positions globally were filled by women.
2025	Double the number of Black/African American executives by 2025, from a 2020 baseline. ⁸	4.4% achieved as of the end of 2023, increased from a baseline of 3.0% in June 2020.

Digital Equity and Philanthropy 		
Goal		Progress in 2023
2030	Accelerate digital equity for 150 million people by 2030, since the beginning of 2021. ⁹	45M people reached through 2023 by HP's digital equity programs and partnerships.
2030	Contribute 3.5 million employee volunteering hours by 2030 (cumulative since the beginning of 2016). Previously 1.5 million by 2025.	1.2M employee volunteer hours reached, including 296,400 in 2023.



Sustainable Impact Report



www.hp.com/us-en/sustainable-impact.html

2023

The future of work is personal and hybrid work is here to stay



Employees are working from
wherever they want...



Across more devices than
ever before...



Expecting a seamless and
secure experience, every
time.

76% of Fortune 500 execs believe that how their teams work is more important than where they work. *Atlassian*

But delivering a great personalized digital employee experience is hard

66%

of employees experience moderate to high digital friction when using technology

Gartner.

47%

of employees don't call IT when they experience issues that impact work

Deloitte.

34%

of employees report that they have ongoing problems that their service desk can't fix

FORRESTER®



Resulting in an unhappy and
unproductive workforce

Platform Overview: Sample Elevator Pitch

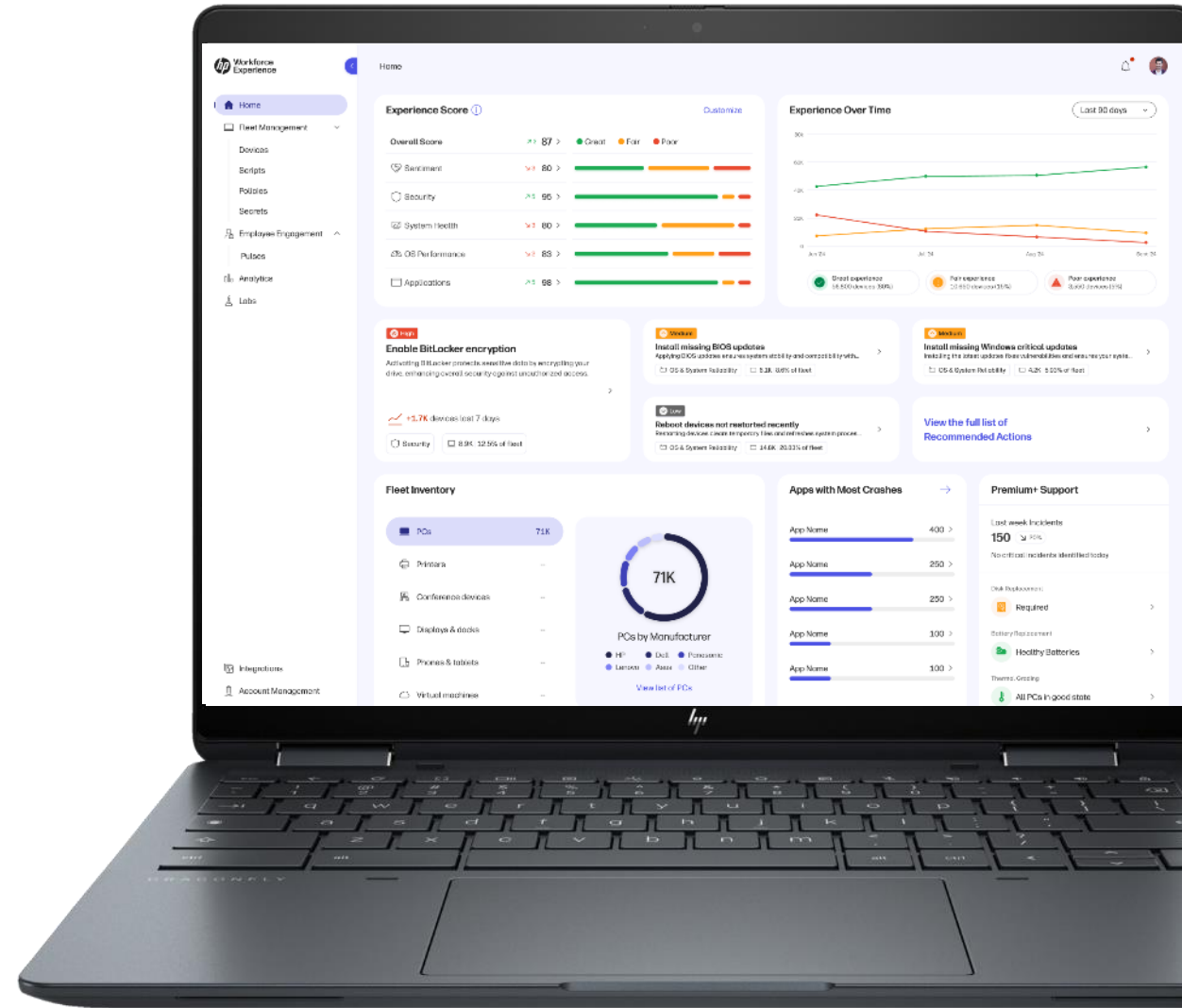
It's the platform that solves problems before they happen.

HP Workforce Experience Platform* uses AI, with ITSM integrations to equip IT leaders with **actionable insights** for workforce optimization. It helps reduce costs, maximize IT efficiency and enhance the employee experience.

"Well, how does it do that?"

The unified interface proactively identifies and **addresses digital friction** points. All in a centralized, customizable hub that can manage a diverse range of devices and digital workspaces.

This way, IT teams are everywhere at once!



Sustainability in Action

The HP Workforce Experience Platform offers several sustainability features designed to help reduce environmental impact.

- By **optimizing power consumption**, the platform helps reduce overall energy usage, which in turn can help lower CO₂ emissions.
- Supports **device lifecycle extensions**, ensuring hardware remains in use for longer periods, thereby reducing electronic waste.
- **Smart asset allocation** and device refreshes, which help lower total cost of ownership (TCO) and ensure devices are only upgraded when necessary.
- Renew services promote the use of refurbished or recycled devices, which helps **conserve resources and reduce the carbon footprint**.



HP Sustainability Solutions



HP IT Asset Disposition Service

Secure device recovery, data sanitization, and device repurposing



Managed Print Services: Carbon Neutral MPS

Reduced fleet CO2 footprint and extended product life



HP Carbon Neutral Computing Services

HP enables commercial customers to work towards a low-carbon future by enabling them to offset the end-to-end carbon footprint of their HP PCs



Refurbishment: HP Revitalize

HP Revitalize devices give customers the computing power they need at a lower cost. Making customer's PC choices sustainable ones through delivering HP-certified restored computing hardware



HP Deinstallation Service

Remove PCs, monitors, peripherals and HDDs from a customer's location



HP Sanitization Services

HP Sanitization Services are a part of HP Renew Services. This includes HP Onsite Data Wipe and HP Onsite Data Destruction



HP Recycling Services

Equipment removal, recycling and certificate for destruction



HP Managed Device Services

Reduced fleet CO2 footprint and extended product life



Device Life Extension Services

Optimize IT investments and reduce your carbon impact by maximizing the life of your existing devices. Extend the useful life of aging devices by securely upgrading performance and addressing the most common issues that impede employee and IT productivity.



Refurbished Hardware

HP Certified refurbished PCs deliver optimal performance and reliability, while enabling product circularity.



HP Approved Selection by Flex IT

Customers receive refurbished PCs to boost circular economy



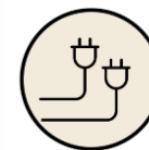
Bulk Packaging

Customers receive shipments with reduced packaging in order to minimize waste and use of resources



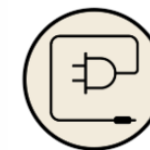
PS Fleet CO2/Energy Assessment

Customers get Personal Systems fleet comparisons in support of pre-sales and renewals to show energy use, CO2 footprint and cost to assist with providing a sustainability story



PVC-Free Cables

PVC-free cables with a customer's product shipment.



Cable Reduction

Customers receive shipments with less cables



Print Fleet Energy Assessment

Customers receive printer fleet comparisons in support of pre-sales and renewals to show energy use and cost to assist with providing a sustainability story



Supplies Recycling (PPP)

Return used supplies for recycling



Evocycle

Customers receive renewed toner supplies



Hardware Recycling (PPP)

Equipment removal logistics and recycling of retired devices in a safe and environmentally-responsible way



Ecomedes

User-friendly interface that provides sustainable product information for recycled content, ecolabels, energy usage, and product comparisons



Ecotransit

Carbon footprint evaluation of product logistics



HP Approved Selection



HP Approved Selection by
Flex IT

Customers receive refurbished PCs to
boost circular economy



Waarom HP Approved Selection



Microsoft

HP Approved Selection staat voor een circulair merk dat alle onzekerheden over refurbished producten wegneemt. Dankzij grondige testprocessen (zowel cosmetisch als functioneel) om de best mogelijke gebruikerservaring te garanderen die verwacht wordt van HP-producten.

HP Workspace ProConnect

Full end-to-end Device as a Service solution covering all elements of Lifecycle Management in a fixed monthly fee and with Accidental Damage Protection.

HP Workspace ProConnect

- Pro-actief managed hardware
- Binnen een werkdag weer aan de slag
- Maandelijks all-in tarief
- Inclusief persoonlijke helpdesk
- Zorgeloos werken in de cloud

Powered by **HP TechPulse** | **SERVICE PLANET** | **INGRAM**

The graphic features a background image of a person working at a desk with multiple monitors in a modern office setting.



THANK YOU

